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### **Company's Profile**

Walaa Overview





"The Strategic goal of the company is to position itself as one of the leading insurance companies in the Saudi Market, providing all classes of Shariah-compliant insurance products in the general and health insurance sectors, to all cross-sections of society, particularly serving out major corporate clients all around the kingdom."

Sulaiman A. Al-Kadi – Chairman

### (Company's Core Values



Policy holders are our partners, more than mere customers.



Strive to remain to be insurer of choice for our clients.



Maintain highest standards of professional integrity, transparency and corporate governance.



Achieve better recognition for our service culture.



Maintain and offer consistently excellent standard in Quality.



Ensure profitability in core insurance operations.



Offer holistic risk management solutions.

### **Company's Profile (cont.)**

Walaa Overview





**Head Office in** Al Khobar

The oil hub of the Kingdom

Wide presence in the Kingdom

3 regional offices and +70 branches



successful public to public merger in the Saudi insurance sector

One of the leading insurance and reinsurance companies in the **Kingdom of Saudi Arabia** 



**Financial** 

Moody's:-(IFSR) of A3 Negative outlook

Standard & Poor's

gcAA+

**long-term Gulf Cooperation** Council (GCC) regional scale Stable outlook

Strength

BBB+

**Positive Outlook** 



1st insurance company within Saudi to secure ISO 9001:2015

Quality Management System Certification.

ISO 27001:2013

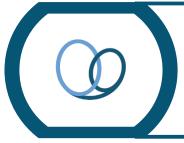
Management Information Security Certification.



### **Company's Profile (cont.)**







"Walaa" Stands for Loyalty



Complete range of motor, general & health insurance lines of business



Board Members with diversified industry experience & expertise



Efficient managerial team, backedup by robust IT systems, internal controls & reporting practices. Well distributed regional presence



Strong 'customer-centric' approach committed to understand growing needs to 'manage risks' & offer cost-effective solutions



Saudi Joint Stock Company licensed by SAMA since July, 2008

# **Company's Time Line**

# Walaa Walaa

### Walaa Overview

2020	<ul> <li>Signed an insurance agreement with ANB to provide an insurance coverage on the Mortgage program (SAR 25.950 M) – Oct, 2020</li> <li>Signed an insurance agreement with Advanced Petrochemical Company to provide various insurance coverage (SAR 9.5M) – Aug, 2020</li> <li>Signed an insurance agreement with ANB to provide an insurance coverage on the Directors and Officers Liability (SAR 663K) – Jul,2020</li> <li>Possibility of Improvement of Motor Insurance GWP due to the General Traffic Department's declaration regarding Compulsory of Vehicle Insurance. Jul, 2020</li> <li>Signed an insurance agreement with Arab National Bank (ANB) to provide a various insurance coverages on the property program and group life (SAR 2.29m), and financing leasing program (SAR 40m) – Jun, 2020</li> <li>Net assets and business activities of MetLife AIG ANB were transferred to Walaa in exchange for 11,839,706 newly issued ordinary shares of Walaa, and Issue 0. 65 new share for every share in MetLife AIG ANB, thus increasing the capital SAR 528 m to SAR 646 m Mar, 2020</li> <li>Merger Completed with MetLife AIG – Jan,2020&gt; 28<sup>th</sup> Feb. is date of merged entity (end of 30 days creditors period)</li> </ul>
2019	<ul> <li>ISO 27001:2017 Information Security Management Certification – Dec, 2019</li> <li>Affirmed Financial Credit Rating of BBB+ (Positive Outlook) from S&amp;P – Oct, 2019</li> <li>Signed an agreement with SAP for a full end to end system implementation – Sep, 2019</li> <li>Merger Agreement Signed between Walaa &amp; MAA – Sep, 2019</li> <li>Approval to open 10 new branches – Jul, 2019</li> <li>Dividends distribution of SAR 44 Mio (SAR 1 per share) – May, 2019</li> <li>Increased capital from SAR 440m up to SAR 528m, and number of shares from 44m share up to 52.8m share by offering 2 bonus share for every 10 shares owned – May, 2019</li> </ul>
2018	<ul> <li>Secured an insurance financial strength (IFSR) rating of A3, with a stable outlook, (Moody's) – Nov, 2018</li> <li>Launched Walaa Drive App – Telematics – Oct, 2018</li> <li>Receipt of SAMA Approval to Open 47 Points of Sales – Jul 2018</li> <li>Increased capital from SAR 400m up to SAR 440m, and number of shares from 40m share up to 44m share by offering 1 bonus share for every 10 shares owned – May, 2018</li> <li>Affirmed Financial Credit Rating of BBB+ (Positive Outlook) from S&amp;P – Jan, 2018</li> </ul>
2017	<ul> <li>The 1st and the only insurance company with ISO 9001:2015 Quality Management System – Dec, 2017.</li> <li>Reported 12 months GWP of SAR 1.102b with NP of SR144m, Shareholders' equity exceeds SAR 574m – Dec, 2017</li> <li>Secured long term Gulf Cooperation Council Regional scale financial strength credit rating, gcAA+ from S&amp;P – Aug, 2017</li> <li>Secured a Financial Credit Rating of BBB+ (Stable Outlook) from S&amp;P – Feb, 2017</li> </ul>
2007 - 2016	<ul> <li>Enters into the league of 'Billion Riyal Insurer' in KSA Insurance Market – Dec, 2016</li> <li>Successfully completed Rights Share Issue, the Company's Paid-up Capital increased to SAR 400m – Jun, 2015.</li> <li>The only insurance company in KSA, to obtain a shares Premium – Jun, 2015</li> <li>Shareholders' equity crosses SAR 200m mark, within 5-years' of operation – Dec, 2013</li> <li>Secured financial strength rating from AM Best, B++ (Good) – Oct, 2012</li> <li>Approval to sell general and health insurance products – Feb, 2009</li> <li>Approval from CCHI on 'licensed health insurance provider' – Aug, 2008</li> </ul>

• Received operating license from SAMA 'Insurance and Reinsurance Company' – Jul, 2008

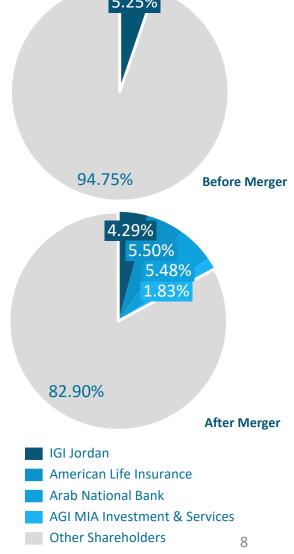
• Established as Saudi Joint Stock company - Paid-up Capital SAR 200m - 20m shares (SAR 10 each) – 2007

### **Shareholder's Structure**





Shareholder	Status	Nationality	No. of Sh	ares Held	Holdii	ng %'s
		, , , , , , , , , , , , , , , , , , , ,	Before Merger	After Merger	Before Merger	After Merger
IGI, Jordan	Corporate	Foreign	2,772,000	2,772,000	5.25%	4.29%
American Life Insurance	Several	Foreign	-	3,551,911	-	5.49%
Arab National Bank	Several	Saudi	-	3,545,146	-	5.48%
AIG MIA Investment & Services	Several	Foreign	-	1,183,970	-	1.83%
Other Shareholders	Several	Foreign Saudi	2,866,198 47,161,802	2,895,735 50,690,944	5.44% 89.32%	4.48% 78.42%
Total			52,800,000	64,639,706	100%	100%
	Foreign 11%		Before Merger	After Merger		
	Saudi	89%		84%	<b>,</b>	



### **Board of Directors**

#### Walaa Overview





Chairman Non-Executive

Suliman A. Al-Kadi

**Chairman of the Board** 

- Chairman Walaa
   Cooperative Insurance
   Company.
- **Board Member:**
- Basic Chemicals



Vice Chairman Non-Executive

Khalifa A. Al-Mulheim,

Chairman of Investment Committee

- Founder and Chairman -Advanced Petrochemical Co.
- Chairman Al Jazeera Support Services Co.
- Board Member:
- Al ittefaq Steel Co.
- National Shipping Co.



Board Member Non-Executive

Wasef S. A. Jabsheh

 CEO & Founder -International General Insurance Company.



Board Member Non-Executive

Dr. Suliman A. Al-Towaijri

# Chairman of Executive Committee

- CEO The Saudi Arabian Amiantit Company.
- Board Member:
- Nadec
- Takween



Board Member Non-Executive

Waleed M. Al-Jaafari

# Chairman of Nomination & Remuneration Committee

- Partner & Chairman of the Board - Al-Dawaa Medical Services Co. Ltd.
- Board Member:
- Advanced Petrochemical

### **Board of Directors (cont.)**

#### Walaa Overview











Chairman of Audit
Committee

- Managing Partner (Data Science Advisor)
  - Advanced Analytics fz IIc.
- Chairman Alahsa Development Company
- Head of Finance and Accounting - Ajda Food Commercial Company.

- VP Upstream -Dynamic Energy.
- CEO Dynamic Oil
   Tools Manufacturing
   Company.
- Senior Actuarial Specialist - Public Pension Agency.
- Chairman of Risk
  Management Committee

Jamil A. Al-Mulheim

**Board** Member

Non-Executive

- Managing Director -Takween Advanced Industries.
- Audit Committee Chairman – Etihad Etisalat Company (Mobily).
- Board Member –
   Electrical Industries
   Co.

- Chairman Khalid & Abdulaziz A.Al-Omran Company.
- Chairman Dar Wa Emaar.
- Board Member:
- Dammam Hotels Company Ltd.

- CEO Al Jabr Holding Company
- Representative of Legal Person (ANB): Board Member appointed on 31<sup>st</sup> May 2020.

### **Board Committees**

#### Walaa Overview



#### **Audit Committee**



Chairman **Abdulrahman** Balghoneim



Member Adeeb Al Fuhaid\*



Member **Dr. Sulaiman** Al Sakran\*



\* Appointed External Representatives

#### **Investment Committee**



Chairman **Khalifah Al** Mulhiem



Member **Khalid Al Omran** 



**Shariyah Advisory Bureau** 

**Externally Appointed** 

Member **Waleed Al** Jafaari

**Risk Management Committee** 



Chairman Jameel Al Mulhiem



Member **Abdulrahman** Balghoneim



Member **Abdulaziz Al** Shaikh

#### **Executive Committee**



Chairman **Dr. Sulaiman** Al Tuwaijri



Member Hatem **Balghonaim** 



Member Jameel Al Mulhiem



Member **Wasef Al Jebshah** 

**Nomination and** Remuneration Committee



Chairman **Waleed Al** Jafaari



Member **Sulaiman Al** Kadi



Member Hatem **Balghonaim** 



### **Executive Management**

#### Walaa Overview





**CEO**Mr. Johnson Varughese

- A Chartered Accountant with +30 years of professional experience in lead-managerial roles in the region, and has been with Walaa since 2007.
- Prior to assuming this role, Mr. Varughese handled the role of CFO for 5-years.
- Chairman of the Insurance Finance sub-committee.
- Member of the Insurance Executive Committee (IEC).
- Member of SAMA Insurance Advisory Committee.



COO Mr. Salah M. Al-Jaber

- Having +30 years of experience, with an in depth knowledge of the Saudi insurance market.
- Member of the Finance Committee in the Eastern region Chamber of Commerce.
- Former Chairman of the Insurance Committee in the Eastern region
   Chamber of Commerce.



CTO
Mr. Wasif Minhas

- Holder of ACII, and ARM with +20 years of experience in core insurance function and has been with Walaa since 2008.
- The core operating areas of Walaa are grouped within the technical areas comprising of underwriting, Claims and Reinsurance.



CFO
Mr. Mohannad Al-Desouki

- Graduated from King Fahd University of Petroleum & Minerals (KFUPM), holding a Bachelor's Degree in Finance, with +9 years of diversified work experience in the Saudi market.
- Continuing Master in Business Administration (MBA)– KFUPM, KSA.
- Certified Project
   Management Professional
   (PMP).
- Member of the Insurance Finance sub-committee.



Appointed Actuary
Mr. Syed Raza Haider

- Fellow of the institute and Faculty of Actuaries (UK)
- Qualified actuary with over 22 years of experience in the actuarial profession
- Served 3 terms as member of Protection and Savings Sub-committee of SAMA

### **Major Client's**

Walaa Overview









ارامكو السعودية Saudi Aramco



































لوبريف

luberef









DRILLING

أرامكو روان للحفر









Hanwha





**RAWABI VALLIANZ OFFSHORE SERVICES** 





شــركــة مــنـــوة لــلــتــجــارة والــمــقــاولات Manwa Trading & Contracting Company

### **Country Wide Presence**

# walaa W

#### Walaa Overview



### **Merger Benefits**

Walaa Overview





Increase of the capital of Walaa from SAR **528m** to SAR **646m** (5<sup>th</sup> largest in the insurance sector).



Increased market share and client base.



Entering into the Protection & Savings (P&S) business, having MAA's previous experience.



Enhanced geographical locations (especially Riyadh the capital of Saudi Arabia).



Signing an Insurance Agreement of **40m** SAR with Arab National Bank to provide an insurance coverage on the auto leasing financing program



Diversified portfolio of General Insurance products (Property Terrorism, Financial Institution Professional Indemnity, Plastic Card Insurance, etc.).



ANB, AIG MIA Investment & Services and American Life Insurance as strategic anchor shareholders.



Enhancing Walaa's opportunities to increase its investments returns.



Walaa successfully completed the first merger transaction of insurance industry in KSA on 28 February 2020. This is another first and commendable achievement by the company.





### Hajj & Umrah Business Share

- Walaa will get double profit share of this business effective from Q2 2020 for 3 years
- Approximately per quarter profit share of Walaa will increase from SAR 3.5 M to SAR 7M



#### Share in NAJM

Walaa's share in NAJM will get doubled from Q2 2020



#### Manafeth Business

- Walaa will get double profit share of this business effective from Q2 2020 for 3 years
- ① Approximately per quarter profit share of Walaa will increase from SAR 0.6 M to SAR 1.2 M



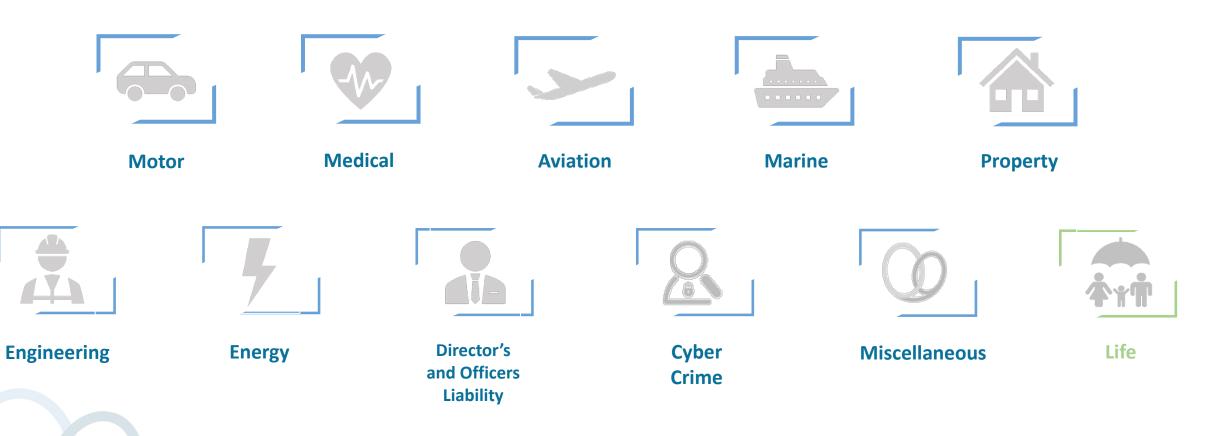
### **SAMA Fee**

- One of the biggest incentive for Walaa is the waiver of SAMA fee from Q4 2020 for 3 years
- Approximately a minimum of SAR 22.5 M savings for Walaa over a period of 3 years

# **Insurance Products & Services Solutions Summary**

Walaa Walaa

Walaa Overview



# **Walaa Business - Approved Products**

Walaa Overview





#### Motor

- Motor Comprehensive-Commercial
- Motor Comprehensive-Private
- Motor Comprehensive-Private



#### Medical

- Medical Insurance
- Health Insurance Non CCHI Product



#### **Aviation**

- Aviation Hull
- Aviation Liability



#### Liability

- Pollution Legal Liability
- Comprehensive General Liability
- Medical Malpractice



#### **Engineering**

- Contractors All Risk (CAR),
- Contractors Plant and Machinery (CPM)
- Deterioration of stock in cold storage following machinery breakdown (DOS)
- ① Erection all risk (EAR)
- Loss of profit following machinery breakdown (LoPM)
- Machinery Breakdown (MB)
- Electronic Equipment



#### **Specialized Products**

- © Energy -Downstream
- Directors and Officers Liability
- Security and Privacy Protection
- Professional Indemnity Miscellaneous
- Professional Indemnity-Architect and Engineers
- Professional Indemnity-Financial Institutions
- © Extended Warranty
- Plastic Card Insurance
- Trade Credit Product



#### **Property**

- Fire and Specified Perils
- Property All Risk
- Home Insurance
- O Loss of Profit
- Property Terrorism
- SME PERSONAL CARE



#### Misc. Products

- Fidelity Guarantee
- Workmen's Compensation
- Group Personal Accident
- Money Insurance
- 3D Crime
- Personal Lines Plus



# Protection & Savings

- Group Life
- O Credit Life
- Pure Protection Plan
- Variable Universal Life



#### Marine

- Marine Open Cover
- Goods in Transit
- Marine Pleasure Craft
- Marine Cargo



# **Walaa Business - Products to Launch in Future**









# Walaa's Market Position - YTD Q3 2020

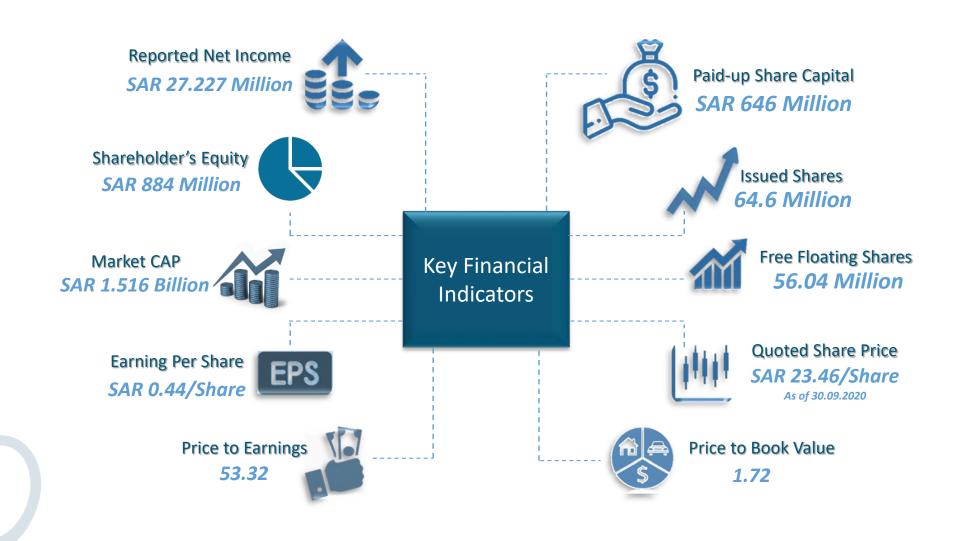


(SAR 'm)

	Insurance Company's De	tails							KSA Ins	suranc <u>e</u>	Market Analysis						
				GW	/P		Net 1	Income Be	efore Zakat				Price & M	Iarcket CAP as	of 30,Septembe	r 2020	
SL	Company's Name	Company's Code	YTD Q3 2020	Rank	Similar Period 2019	Rank	YTD Q3 2020	Rank	Similar Period 2019	Rank	Equity	Book Value	Price	P/E Ratio	P/B Ratio	Market CAP	ROE
			SAR'm	#	SAR'm	#	SAR'm	#	SAR'm	#	SAR'm	SAR	SAR			SAR'm	%
1	Bupa	8210	8,789.37	1	8,420.69	1	738.78	1	570.60	1	3,782.30	31.52	122.80	23.39	3.90	14.74	20%
2	Tawuniya	8010	6,362.42	2	5,879.19	2	408.96	2	225.54	3	2,734.30	21.87	88.90	31.75	4.06	11.11	15%
3	Medgulf	8030	1,934.05	4	2,114.79	3	42.88	6	16.44	11	760.86	9.51	28.35	72.69	2.98	2.27	6%
4	Al Rajhi Takaful	8230	2,160.32	3	1,971.62	4	197.08	3	116.04	2	1,063.02	26.58	80.50	18.17	3.03	3.22	19%
5	Axa Co-operative ins	8250	1,201.43	5	1,173.47	5	125.96	4	79.85	4	827.70	16.55	39.65	18.88	2.40	1.98	15%
6	Walaa Cooperative Insurance Co.	8060	1,044.62	6	856.48	6	42.80	7	9.29	20	883.79	13.67	23.46	53.32	1.72	1.52	5%
7	Allianz	8040	531.84	11	813.72	7	(14.88)	25	26.32	8	724.26	12.07	24.90	NA	2.06	1.49	-2%
8	Saico	8100	665.86	8	696.18	8	39.64	8	8.77	16	343.84	11.46	20.10	18.16	1.75	0.60	12%
9	Saudi Re	8200	857.98	7	676.50	9	35.07	10	56.16	5	900.16	11.11	13.26	42.77	1.19	1.07	4%
10	Malath	8020	617.02	10	636.46	10	10.62	14	2.65	22	464.76	9.30	21.00	2,100.00	2.26	1.05	2%
11	Trade Union	8170	510.44	13	628.09	11	80.75	5	47.26	6	551.49	13.79	23.14	12.93	1.68	0.93	15%
12	Wataniya	8300	641.85	9	609.69	12	1.66	21	(12.83)	23	253.33	12.67	56.30	NA	4.44	1.13	1%
13	ACIG	8150	376.46	16	404.32	13	8.51	18	5.12	18	152.65	10.83	42.30	117.50	3.91	0.60	6%
14	Arabian Sheild	8070	427.14	14	400.21	14	33.36	11	11.86	15	456.52	15.22	24.06	30.08	1.58	0.72	7%
15	Gulf Unon	8120	383.03	15	390.24	15	(5.68)	24	(26.73)	26	140.76	9.38	22.10	NA	2.36	0.33	-4%
16	Salama	8050	339.94	17	383.56	16	9.60	17	(64.27)	31	207.70	8.31	23.54	117.70	2.83	0.59	5%
17	Al Sagr	8180	302.29	18	317.36	17	(75.69)	31	(32.66)	29	316.22	7.91	17.22	NA	2.18	0.69	-24%
18	Solidarity	8290	281.02	20	281.04	18	(20.78)	28	(42.11)	30	188.89	7.56	19.60	NA	2.59	0.49	-11%
19	Al Arabia Insurance(AICC)	8160	283.36	19	276.44	19	10.14	15	(37.13)	28	221.47	8.36	19.04	100.21	2.28	0.50	5%
20	Al Inma Tokio Marine	8312	265.78	22	264.12	21	3.67	20	(24.50)	25	208.31	6.94	22.06	735.33	3.18	0.66	2%
21	Buruj	8270	178.75	26	248.10	22	(2.22)	22	10.63	17	436.48	14.55	30.55	NA	2.10	0.92	-1%
22	Gulf General Insurance	8260	241.40	23	219.29	23	14.84	13	8.57	14	171.02	8.55	23.48	37.87	2.75	0.47	9%
23	СНИВВ	8240	187.07	25	180.00	25	31.70	12	22.50	9	346.35	17.32	34.90	29.08	2.02	0.70	9%
24	Al Ahli Takaful	8130	187.53	24	173.29	26	6.96	19	10.84	13	244.54	14.67	36.80	245.33	2.51	0.61	3%
25	Al Alamiya	8280	136.48	30	168.09	27	9.96	16	20.47	10	412.86	10.32	27.65	307.22	2.68	1.11	2%
26	Al Ahlia Insurance	8140	139.81	28	139.35	28	(2.84)	23	(24.75)	24	71.98	5.85	17.28	NA	2.95	0.21	-4%
27	Sabb Takaful	8080	137.69	29	108.77	29	(17.49)	26	(6.63)	21	299.91	8.82	29.60	NA	3.36	1.01	-6%
28	Jazeera Takaful	8012	146.81	27	69.41	30	35.44	9	26.69	7	468.96	13.40	24.96	25.42	1.86	0.87	8%
30	Amana	8310	272.61	21	187.76	24	(23.50)	30	(33.89)	27	133.65	5.57	39.90	NA	7.16	0.96	-18%
31	United Co-op Assurance Co.	8190	517.91	12	267.58	20	(17.70)	27	9.32	12	353.91	8.85	16.12	NA	1.82	0.64	-5%
32	Enaya	8311	133.33	31	53.77	31	(22.12)	29	(78.18)	19	125.22	8.35	30.00	NA	3.59	0.45	-18%
	Total Market		30,255.59		29,009.56		1,685.49		901.24		18,247.20						

### **Key Financial Indicators - YTD Q3 2020**





### **10 Years Financial Performance**



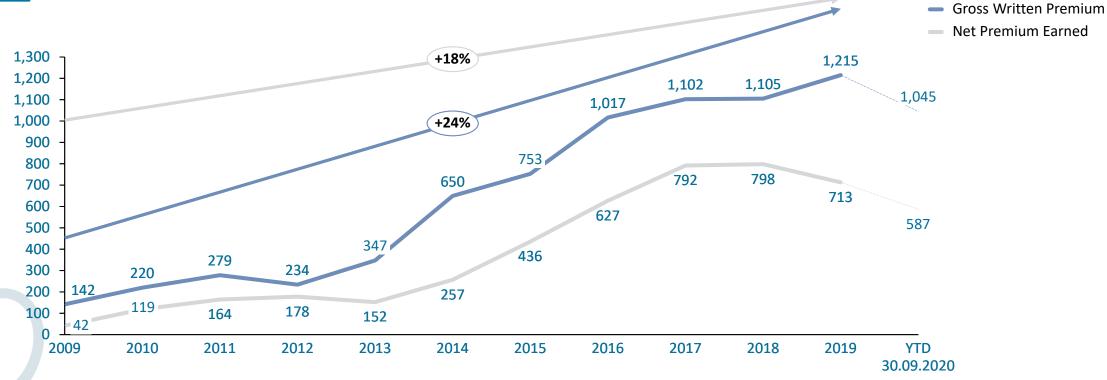
Key Financial and Operating Highlights - ("SAR, millions")



The Company's reported Gross Written Premium (GWP) and Net Earned Premiums (NEP) are the prime drivers of its performance measure.



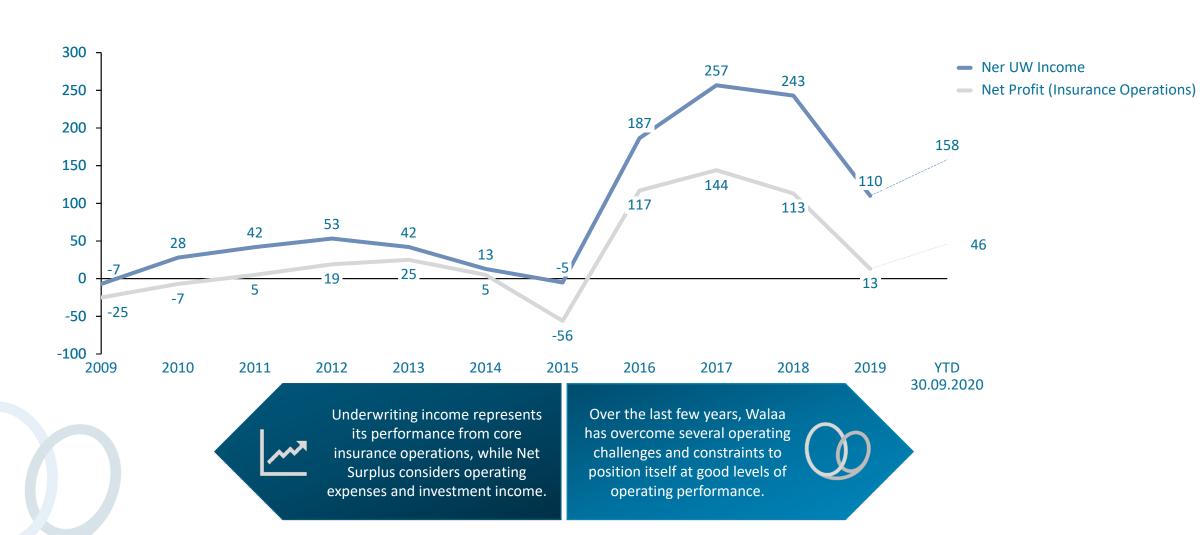
Walaa continued with a stable growth over the last 10-years, until it crossed the 1.2 Billion mark of GWP in 2019 and crossed 1 Billion mark of GWP in the 3<sup>rd</sup> quarter of 2020.



### **10 Years Financial Performance**







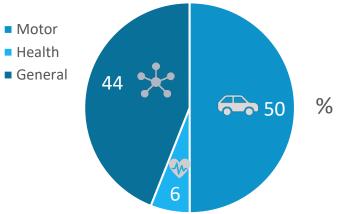
### **Financial Results**



### Insurance Operations Performance by Lines of Business - ("SAR, millions")

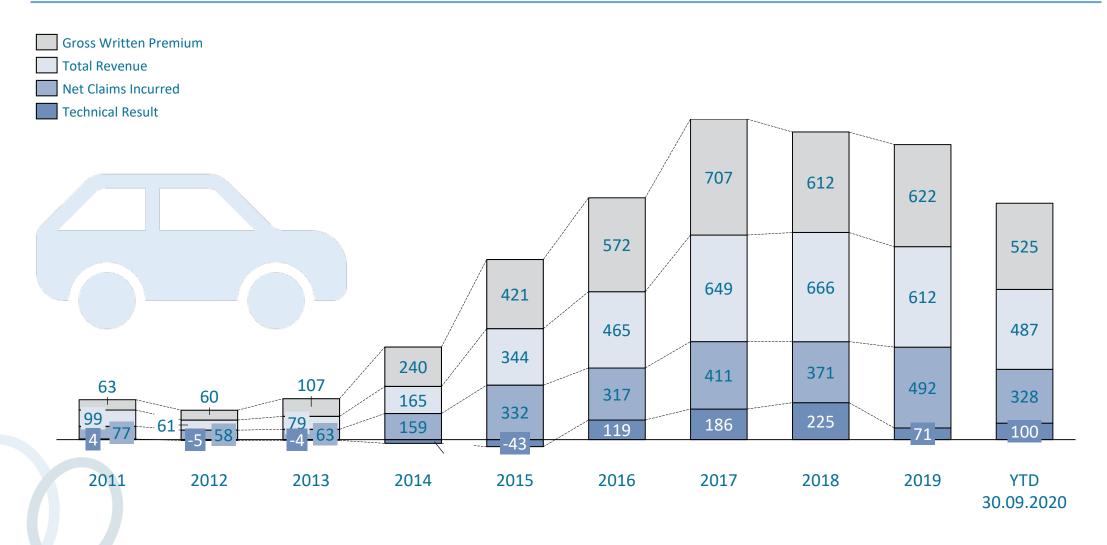
Day been	2015 201	2016	2017	2018	2019	Q1 2020	Q2 2020	Q3 2020	For the Nine Months Ended September 30, 2020						
Line Item		2016	2017						Motor	Medical	Property	Eng.	P&S	Other	Total
Gross Premium Written	753.0	1,016.7	1,012.3	1,104.6	1,215.4	334.0	298.1	412.6	525.2	67	223.6	83.5	5.4	140	1,044.6
Net Premium Written	539.3	754.8	841.6	731.1	735.5	240.9	196.1	177.1	522.3	55.5	3.8	4.5	1.9	26.1	614
Net Premium Earned	448.7	627.1	792.1	798.3	712.9	189.2	196.1	201.6	482.5	74.7	2.6	3	0.9	23.2	586.9
Reinsurance Commission and Other UW Income	20.7	25.3	23.1	32.5	26.6	8.1	17.6	15.6	4.1	2.3	11.4	8.4	1	14	41.2
Total Revenues	469.4	652.4	815.2	830.9	739.5	197.2	213.7	217.2	486.6	77	14	11.4	1.9	37.2	628.1
Gross Claims Paid & Surrenders and Maturities	(382.4)	(363.7)	(501.0)	(517.4)	(597.8)	(159.5)	(84.6)	(175)	(304.7)	(63.8)	(1.9)	(13.9)	(13.7)	(21.1)	(419.1)
Net Claims Incurred	(383.0)	(406.0)	(453.2)	(480.2)	(561.0)	(172.5)	(81.3)	(139.8)	(327.8)	(62)	0.1	(0.5)	(0.07)	(3.3)	(393.6)
Policy Acquisition Cost & other UW Expenses & Other reserves	(91.5)	(60.0)	(105.2)	(107.7)	(68.5)	(2.1)	(66.8)	(7.9)	(59.3)	(4.4)	(3.3)	(2.8)	0.0	(7.1)	(76.7)
Net Underwriting Income	(5.2)	186.4	256.7	243.0	110.0	22.6	65.6	69.5	99.5	10.6	10.8	8.1	1.8	26.8	157.7
Total Other Operating Expenses	(54.2)	(62.5)	(91.6)	(131.3)	(85.5)	(34.4)	(34.2)	(41.6)							(110.2)
Total Income/(Loss) for the Period Before Tax and Zakat and Surplus Distribution.	(59.3)	124.0	165.1	111.7	24.5	(11.7)	31.3	27.9							47.5





# **Segmental Analysis - Motors**





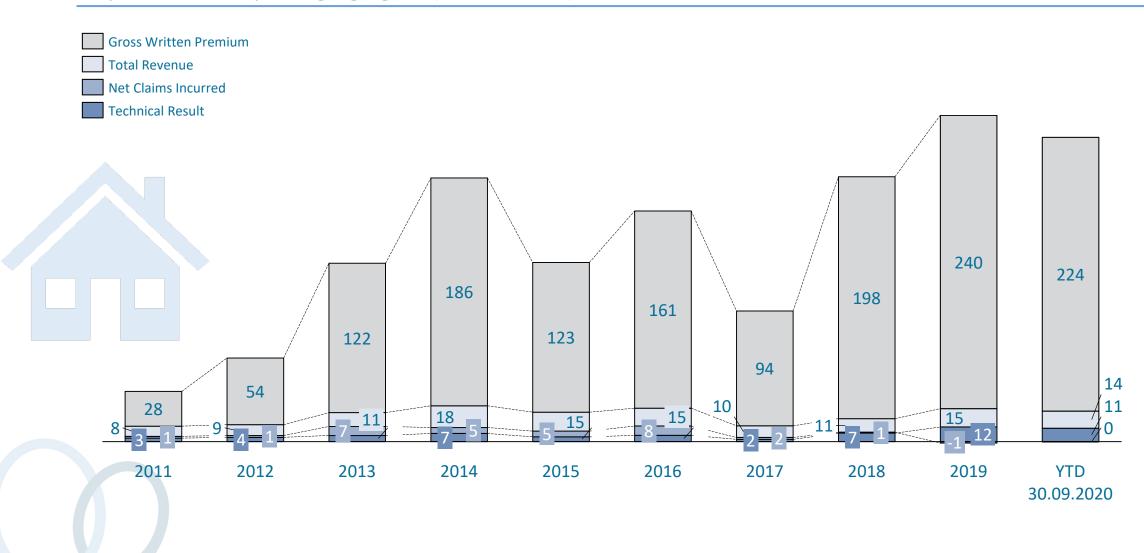
# **Segmental Analysis - Medical**





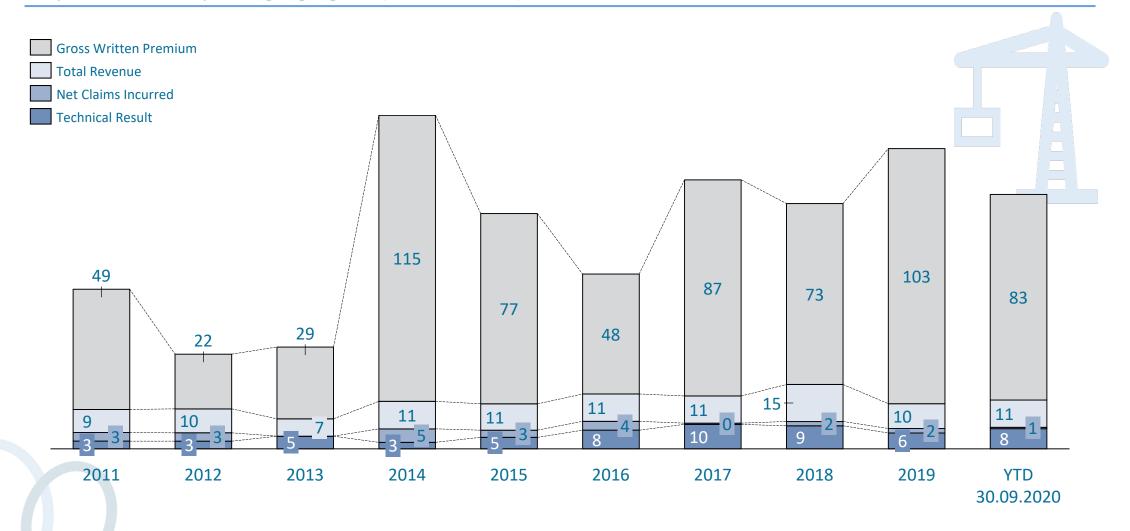
# **Segmental Analysis – Property**





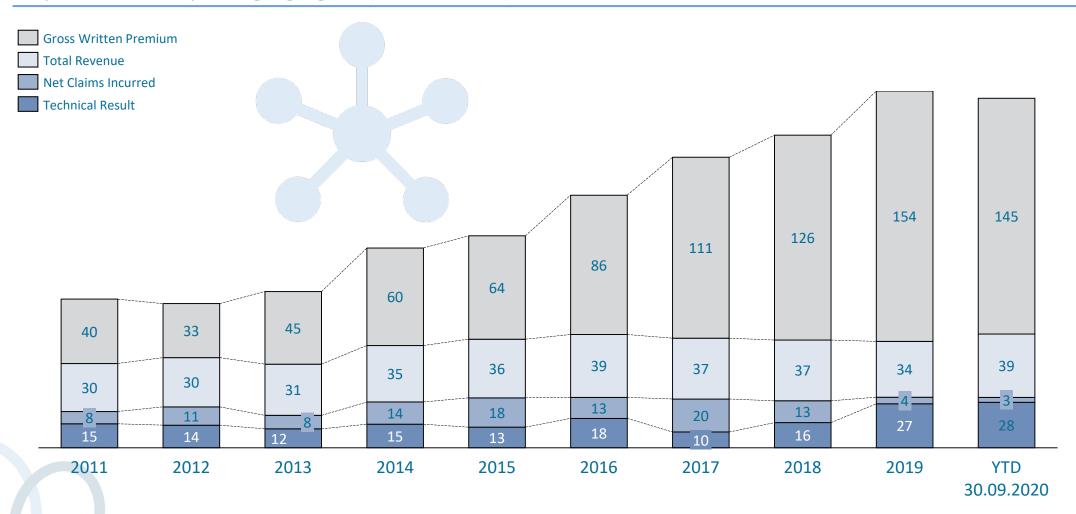
# **Segmental Analysis – Engineering**





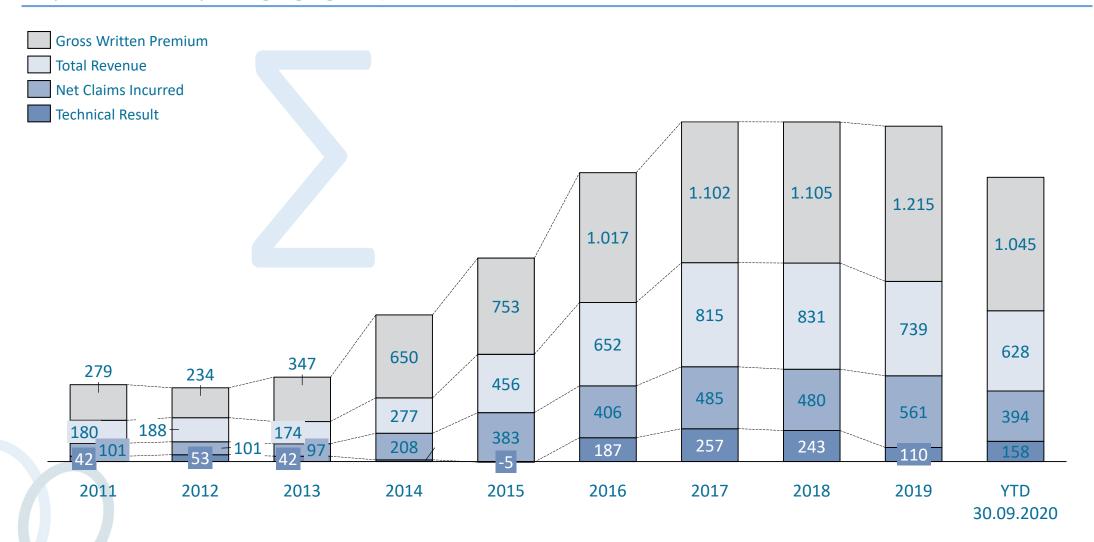
# **Segmental Analysis – Others**





# **Segmental Analysis – Total**





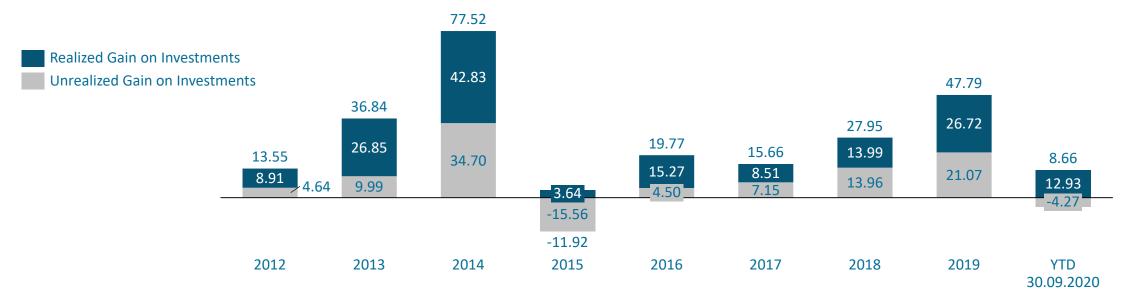
### **Investment Income**



Key Financial and Operating Highlights - ("SAR, millions")

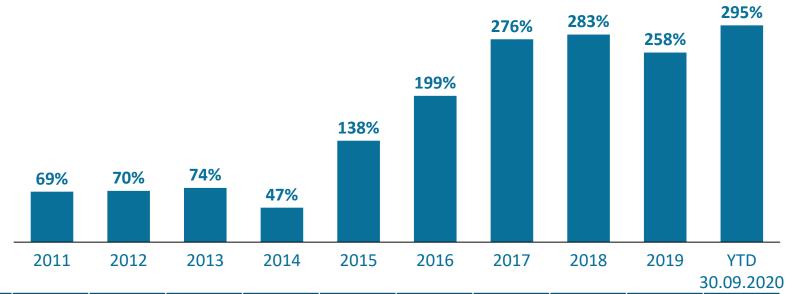


- The company realized large gains during FY2013&14 from the sale of investments in Saudi Equities.



	Investment Income													
	2012	2013	2014	2015	2016	2017	2018	2019	YTD 30.09.2020					
Realized Gain on Investments	8.91	26.85	42.83	3.64	15.27	8.51	13.99	26.72	12.93					
Unrealized Gain on Investments	4.64	9.99	34.70	(15.56)	4.50	7.15	13.96	21.07	(4.27)					
<b>Total Realized &amp; Unrealized Gains</b>	13.55	36.84	77.52	(11.92)	19.77	15.66	27.95	47.79	8.66					





	2011	2012	2013	2014	2015	2016	2017	2018	2019	YTD 30.09.20 20
Net Admissible Assets	137	140	148	94	276	398	552	565	516	697
Required Margin	200	200	200	200	200	200	200	200	200	236
Solvency Margin Excess/(Deficiency)	(63)	(60)	(52)	(106)	76	198	352	365	316	461
Solvency %	69%	70%	74%	47%	138%	199%	276%	283%	258%	295%

# **2020 Challenges!**



- Over Coming COVID-19 impact.
  - Reduction in individual Motor sales during lock down period.
  - O Loss of Haj & Umrah business during Q2-Q3.
  - Reduction in Manfeth profit share.
  - O Loss of Travel business.
  - Slowdown in overall economic operations.
  - O Difficulties in collection and increase in default rates.
- Aggressive competition on Motor individual pricing.
- VAT on Unearned Premium Receivable (UPR) was applied on July 2020, and will have an impact on doubtful debts leading to a reduction in operation results.
- Medical Retail (SME) is a price driven segment. Awareness have been created in market and utilization is increased significantly even for this segment, however the market prices have not adjusted accordingly.

Income Results – SAR 'm	YTD Q3 2020	Similar Period 2019
Gross Written Premium	1,045	856
Net Written Premium	614	536
Net Earned Premium	587	531
Net Claims Incurred	394	418
Net Underwriting Income	158	83
Commission Income From Deposits	11	19
General & Administrative Expenses	(103)	(90)
Zakat & Income Tax	(16)	(8)
Net Income	27	0.7

# **2020 Recovery Plan**





Diversify into corporate business



Generating sales through specific, identified subsegments with supportive pricing mechanism



Generating business in profitable P&S lines



Focusing on general line of business opportunities



**Cost reduction** 



### **Looking Ahead**



As a responsible Insurer, Walaa aims to achieve holistic growth in its business profile – keeping in mind the following aspects:

- © Expected opportunities from Motor Leasing Business, Protection & Savings, Health, Inherent Defects Insurance (IDI), and Inward Re-Insurance business.
- © Sustained top line growth through diversification into Protection and Savings line and corporate business, while ensuring stable growth in reserves and earnings.
- Increase market share and stay within the top-6 range.
- Adopt advanced marketing and selling strategies and encourage cross-selling.
- Maintaining the Financial Strength Rating.
- © Finalization of ISO 45001 Occupational Health & Safety Management System (OHSMS) and ISO 22301 Business Continuity Management System (BCMS) certificates.
- Address Environmental, Social, and Governance (ESG) initiatives.
- Address Corporate Social Responsibility areas.

### **Looking Ahead (cont.)**







- Develop and grow on Motor Comprehensive Leasing Program
- © Expanded Retail Motor Comprehensive offering with product differentiation



Initialization of Retail Property & Casualty



- ① Individual P&S to be initiated through Bancassurance, Worksite and Branches in phases
- Segment-Based Group Credit Life plan
- O Group Savings and Pensions to be developed and launched





- Selective growth and development strategy in Group Medical
- Focus on claims management and customer experience
- Sale online and through aggregator for simple Class-C Limited medical policies



### Income Statement - YTD 30.09.2020



To a second of the second			Ac	etuals		
Income statement	2015	2016	2017	2018	2019	YTD Sep,2020
INCOME						
Gross Written premium	753.0	1,016.6	1,102.3	1,105.0	1,215.4	1,044.6
Net earned premium	435.7	627.1	792.1	798.3	712.9	586.9
Reinsurance Commission & other UW income	20.7	25.3	23.1	32.5	26.6	41.3
Total Revenues	456.4	652.4	815.2	830.9	739.5	628.1
Underwriting Costs and Expenses						
Net claims incurred	(383.0)	(406.0)	(453.3)	480.2	561.0	393.6
Other reserves	(14.6)	31.2	2.7	21.1	(0.2)	21.9
Policy Acquisition cost	(45.3)	(62.4)	(73.4)	71.6	46.0	34.3
Other uderwriting expenses	(18.6)	(28.8)	(34.5)	9.7	22.7	20.6
Total Underwriting Expenses	(461.5)	(465.9)	(558.5)	587.9	629.5	470.5
Net Underwriting Income	(5.1)	186.5	256.7	243.0	110.0	157.7
Total Other Operational Expenses	(54.2)	(62.5)	(91.6)	(129.5)	(96.6)	(111.2)
Net Operational Surplus/(deficit)	(59.3)	124.0	165.1	113.5	13.4	46.5
Surplus / (deficit) Transfered To Shareholders	(59.3)	111.6	148.6	102.1	12.1	41.8
Net Investment Income	1.3	6.2	4.3	4.5	16.4	10.8
Realized fair value changes on invest.	2.3	2.7	(4.8)	-	-	-
Shareholders' expenses	(0.6)	(3.2)	(6.4)	(6.3)	(5.3)	(9.8)
Zakat and income tax	(4.0)	(9.0)	(13.0)	(14.8)	(1.8)	(15.6)
Net Shareholders' Income After Zakat	(60.3)	108.3	128.7	85.5	21.4	27.2
Unrealized fair value change on investments	(15.6)	4.5	7.1	13.9	21.1	(4.3)
<b>Total Comprehensive Income</b>	(75.8)	112.8	135.8	99.5	42.4	23.0



# **Statement of Financial Position – YTD 30.09.2020**



Statement of Financial Posisiton			Ac	tuals		
Assets	2015	2016	2017	2018	2019	YTD Sep, 2020
Cash and Cash equivalents	373.2	594.4	689.5	654.0	560.9	714.0
Short term Deposits	-	-	-	-	130.0	-
Receivables	112.8	108.6	127.3	202.4	150.1	327.1
Reinsurance Share of Unearned Premums	118.4	136.6	130.2	195.6	274.1	310.9
Reinsurance Share of Outstanding Claims	177.0	150.8	152.7	124.6	97.8	173.7
Reinsurance Share of Claims IBNR	-	-	-	41.5	44.2	49.8
Reinsurance Share of Mathematicak Reserves	-	-	-	-	-	142.2
Deffered Policy Acquisition Costs	22.8	32.5	37.0	23.6	16.7	28.2
Prepaid expenses and other Assets	33.6	43.7	31.7	34.1	49.2	80.1
Property and Equipment	4.8	9.7	9.2	9.4	17.4	15.2
Intangible Assets	-	-	-	1.3	1.1	1.4
Due from Shareholders' Operations	1.3	-	-	-	-	-
Accrued Commission Income	-	-	-	1.8	0.2	-
Policyholders' Assets Sub-Total	843.9	1,076.3	1,177.8	1,288.3	1,341.8	1,842.6
Cash and Cash Equivalents	214.0	289.9	445.2	468.3	-	-
Deposits	-	-	-	-	211.1	267.3
Investment	124.7	149.6	136.8	162.9	404.2	451.2
Accrued Income	1.9	-	2.1	2.7	4.8	3.8
Accrued Income on Statutory Deposits	-	-	-	4.3	5.6	9.9
Statutory Reserve	-	2.1	3.2	44.0	52.8	64.6
Prepaid Expenses	-	-	-	-		4.9
Due from Insurance Operations	_	19.9	15.1	26.5	12.3	61.5
Goodwill	-	-	-	-	-	57.5
Shareholders Assets Sub- Total	340.6	461.6	602.4	708.7	690.9	920.8
Total Assets	1,184.5	1,537.9	1,780.1	1,997.0	2,032.7	2,763.4



# **Statement of Financial Position (cont.) – YTD 30.09.2020**



Statement of Financial Posisiton			Act	uals		
Liabilities	2015	2016	2017	2018	2019	YTD Sep ,2020
Accounts Payable	29.1	38.5	24.4	29.1	36.1	46.5
Reinsurance Payable	10.0	15.7	61.8	140.9	173.4	237.0
Unearned Premiums and Commission	359.8	502.5	548.3	549.1	651.9	732.9
Outstanding Claims and IBNR	359.0	430.3	416.5	379.3	333.2	428.2
Accrued Expenses and other Liablities	41.5	43.7	72.1	115.1	96.8	129.6
Other Technical & Additional Premium Reserves	42.4	11.2	8.5	34.9	34.7	56.6
Gross Mathematical Reserves	-	-	-	-	-	142.2
Due to Shareholders Operations		19.9	15.1	26.5	12.3	61.5
Policyholders' Share of Surplus	2.2	14.6	31.1	13.5	3.5	8.1
Policyholders' Liabilities Sub-Total	843.9	1,076.3	1,177.7	1,288.3	1,341.8	1,842.6
Accrued Expenses	-	0.2	2.1	5.0	0.4	4.2
Taxes and Zakat Payable	15.3	23.7	25.7	28.5	15.6	22.9
Due to Insurance Operations	1.3	-	-	-	-	-
Accrued Income on Statutory Deposits	1.4	2.1	3.2	4.3	5.6	9.9
Shareholders' Liabilities	17.9	26.1	31.0	37.8	21.6	37.0
Share Capital	400.0	400.0	400.0	440.0	528.0	646.4
Share Premium	30.1	30.1	30.1	30.1	30.1	103.3
Statutory Reserve	-	6.0	31.7	48.8	53.1	53.1
Accumulated Surplus / (Deficit)	(78.4)	23.9	126.9	155.3	40.4	67.6
Fair Value Reserve	(29.0)	(24.5)	(17.4)	(3.4)	17.7	13.4
Shareholders' Equity	322.7	435.5	571.4	670.8	669.3	883.8
Total Shareholder's Liabilities and Equity	340.6	461.6	602.4	708.7	690.9	920.8
Total Liabilities and Equity	1,184.5	1,537.9	1,780.1	1,997.0	2,032.7	2,763.4

